

08/05/2020

TO WHOM IT MAY CONCERN.

RE : COVID-19 PANDEMIC RESPONSE

PlusLife has continued to maintain our service during the COVID-19 pandemic period amidst the Department of Health directive to suspend elective surgery and non-essential operations.

As of the 25th of March 2020, both our femoral head and deceased donor programs were suspended in the interest of our business and staff safety; and to safeguard the integrity of our allograft.

As the staged resumption of elective surgery procedures in Australia occurs, we are pleased to be able to recommence our donor programs on the 11th of May 2020.

- **Referrals for femoral head donation and recruitment of donors for our deceased donor programs have now recommenced.**
Please know that we are taking all necessary measures to apply the necessary deferrals related to COVID-19 risk and to safeguard our donors, staff, health facilities and the communities we live in; including following all recommended best practices around social distancing.
- **We have remained committed to continuing to service the demand for bone and tissue allografts throughout these uncertain times.**
We are proud to be able to provide bone and tissue allografts of the highest integrity, which are **100% donated in Australia; and processed in our facility in Western Australia.**
We have allograft available for surgical procedures and orders can be placed as usual via email or fax; and assistance is available by phone on (08) 6144 3500 - prompts will direct you through to the on-call Technicians.

Please Stay in Touch

If you have any questions or concerns, please reach out to us.

We will continue to work with all suppliers, clients, and hospitals / clinics and we welcome the sharing of any information you might receive associated with the impact of COVID-19 on the health sector.

Thank you for your invaluable and continued support during this time.

Yours faithfully,



ANNE COWIE
Managing Director